

Supplement to the Pinnacle Professional Summer 2011 Build Documentation

Notice of RAM recommendation for Pinnacle Pro servers

With the release of this build, we recommend at least 8 GB of RAM on your server to meet the ever changing and growing demands inherent in software development. While this is not an absolute requirement, there is a high likelihood that you will see a performance drag with less than 8 GB. If you are unaware of the amount of RAM you currently have, please contact support and they will make the appropriate recommendations. Thank you for your understanding in this matter.

Additional fixes (not in the original document)

- Fixed an issue if **Dispatch time max (days)** was blank when listing items on eBay.
- Fixed an issue where if an order created by an eBay sale was cancelled, the order would be regenerated.
- Character limit for eBay listing titles was raised to 80 to match the changes in eBay's requirements.
- Fixed an issue where changing the salesperson on a workorder caused POs to show multiple times on the P3.
- **Credits to paid POs are tracked through the Pay PO module now.**¹ Before a PO is paid, credit POs will reduce the amount owed on the PO (i.e. the **Amount Outstanding** in the **Pay PO** screen). Once a PO has been marked as paid, the credit PO will appear in the bottom **Payments** portion of the **Pay PO** screen so they can be allocated to another PO.
- Entering an expected date for the PO in the order wizard will now also entered today's date as the ordered date. If you want the extra step of ordering the PO, you can go to **Management > Utilites > Order Wizard User Settings** to remove the prompt for the PO Expected Date. *NOTE: the Order Wizard User Settings are on a per user basis.*
- Fixed an issue where a system warning would appear when search results contained a Surplus part and the preferences were set to view Surplus parts in partner search results. (The Surplus part status is a status is Pinnacle Classic systems; the status is not in Pro).
- Can now add core charges to Purchase Orders.
- Have a new tag style **Datamax Tag with Yardname**. *Please note that this tag style does not work with all tag stock and tag printers.*

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|---|-------|--|--|-----------------------------|----------------------|--|--|
| Stock # | P0862 | | | Model | CANYON | | |
| IC # | | | | Part | 2nd Seat (Rear Seat) | | |
| Description | | | | | | | |
| VIN | | | | Year | Located | | |
| 1GTD196048130258 | | | | 2004 | | | |
| Comments | | | | | | | |
| RH(ONLY)EXTED CAB GRY CLOTH | | | | | | | |
| Act. Index | | | | Company | | | |
| | | | | Actual Systems of America - | | | |
|  | | | | | Condition | | |
| 0006660821 | | | | | A | | |

- Fixed an issue where a system warning would appear when invalid characters were entered into the **VIN** field of the MVR record. Now a validation message will pop-up indicating there is an issue with the VIN number as entered.

¹ This was an issue noted in the original build document. The issue has been addressed and the feature is fully functional.

Known issues in the Summer 2011 build:

- When searching for parts using the Standard search, if you select the interchange with the mouse and then hit [Enter] to perform the search, the checkmark will remain in the **Find Parts** screen. For the most part, the checkmark does not cause any issues (i.e. extra parts are not looked up, save certain scenarios). To avoid the checkmark:
 - Stay in the command line to select your interchange
 - Click the interchange with the mouse then select **Search** with the mouse.
- When search for a location you must use [Tab] or the down arrow to select the location (the first location no longer defaults).
- At times when searching for a customer, hitting Enter does not select the customer. This has been an inconsistent issue, occurring and then not occurring, occurring in one screen bit not another and then working in all screens the next, etc...If the issue occurs, simply use [space bar] to select the desired customer.
- Certain scenarios will cause the Vendor field to be blank vendors on P10. The scenarios mainly involve lone credits to order. The blank vendors do not impact the profitability numbers—they remain accurate.
- If the preference **require a customer to perform a loggable search** is checked, when hitting **Add Part** from the order screen, the customer does not populate the customer field in the Find Parts screen correctly. You must hit the binoculars and select the customer from the list before searching continuing to add the part to the order via the search results screen.
- When using the **Tag/Stock/Location** search, if the **Item Type** field is set to **Select by Group**, a part type is selected by default and may cause search results to be blank. To avoid the issue, right-click on the button with the ... and choose **Select by Name**.
- There are three issues regarding how the delivery address is coming across on orders automatically created from eBay sales. If your system is set to automatically create orders for sales on eBay, please verify the delivery addresses are showing all the necessary info. Here are the issues:
 - The State appears in the wrong part of the address
 - Information after 17 characters appears to be cutoff
 - The Street Address line is omitted.
- Can no longer perform a tax only credit on a cash invoice (can still do a tax only credit on unpaid charge and COD invoices).
- The email signature is duplicated when emailing out of Pinnacle.